



The Whiteley Homes Trust

Whiteley Village Responsible Visitors' Code

To all our visitors, please:

- Do not visit Whiteley Village if you are experiencing any COVID-like symptoms however minor such as a fever, persistent cough or loss of taste and smell - or if you feel unwell for any other reason
- Comply with the infection prevention and control measures as required including:
 - A temperature check
 - Mandatory hand hygiene
 - The use of PPE
 - 2m social distancing
- Ensure any gifts (or their packaging – i.e. flowers) you have brought for those you are visiting can be sanitised, in line with relevant infection prevention and control guidance. (This is especially important for those living in our care facilities.)
- If you are visiting those living in our care facilities, please ensure you:
 - Book your visit in advance for a specific day, time, and length of visit
 - Check with the duty manager the day before your visit, to ensure there have been no changes to our visiting arrangements
 - On arrival, provide the necessary information required by our staff (e.g. an honest response to screening requirements about COVID-19 risk factors)
 - During your visit, please remain in your designated visiting area

**Thank you for your cooperation and support in helping us
keep Whiteley Village safe**