



## The Whiteley Homes Trust

20<sup>th</sup> May 2021

Dear Residents and Relatives,

### Increase in Resident's Nominated Visitors

As of 17<sup>th</sup> May 2021, each resident can now nominate up to 5 named visitors who will be able to enter the care home for regular visits. The 5 named visitors excludes babies and preschool-aged children (as long as this does not breach national restrictions on indoor gatherings). The named visitors are subject to them having a negative Lateral Flow Device (LFD) flow test, wearing the appropriate personal protective equipment (PPE), maintaining social distancing, and follow all other infection prevention and control measures, as necessary. To reduce the risk of infection residents can have no more than 2 visitors at a time or over the course of one day. Named visitors and residents are advised to keep physical contact to a minimum. You may wish to hold hands but should bear in mind that any physical contact increases the risk of transmission. For this reason, we are to advise that there should not be close physical contact, such as hugging.

### Updated Garden Visiting Guidance

We are now able to welcome up to five visitors (from any number of households) for a visit with a resident in our garden. This number will include children who count towards the total, but there is now no restriction on the ages of the children visiting. To conform with Government guidance, visitors will need to comply with social distancing restrictions and as such, there should be no touching or hugging during the visit. To be clear, the outdoor visits can be offered to other friends or family members that are not part of the five nominated visitors.

### Volunteers Return

As advised in our previous letter, we are able to invite volunteers back into our care suites, which will help to further enrich the lives and wellbeing of our residents with more activities and greater interaction. We will ensure all our volunteers are compliant with the appropriate safeguarding practices, have had both doses of the Covid-19 vaccination, and return a negative LFD test result on each visit.

If you have any questions, please do not hesitate to contact the home manager, nurse or a senior care lead in the normal way or email me direct at [kevin.humphrys@whiteleyvillage.org.uk](mailto:kevin.humphrys@whiteleyvillage.org.uk). As ever, many thanks for your support and understanding during these difficult times.

Yours sincerely,

Kevin Humphrys FInstLM

Director of Care & Community