

August 2024

Vacancy



The Whiteley
Homes Trust

Support Worker

19.5 hours a week one day during the week, 10am to 5 pm and 2 days
£11.64 per hour (plus a weekend enhancement)



**Can you embrace our core values -
respect, integrity, ambition & involvement?**

If so, we would like to hear from you!

We are a charity that manages Whiteley Village retirement community, founded over a hundred years ago in Walton on Thames, Surrey, and the Village located in 225 acres of beautiful grounds and is a very special place to live and work.

About the role:

The role of the Support Worker is to work as part of a small team that champions and introduces new ways of working to support older people to remain independent within our community for as long as possible.

With a strong emphasis on customer service and satisfaction you will be the first point of contact for residents and must always possess a caring attitude for the housing related support needs of our residents, demonstrating and embedding our core values in everything you do.

About you:

- Minimum of 12 months' experience of working within a supported housing environment or in a care role. (E)
- A role model demonstrating the Trust's core values (E)
- A strong "Can do" approach (E)
- Good communication skills (E)
- Good relationship skills (E)
- Ethos to proactively problem solve to minimise the effect of neighbour disputes (D)
- Team player but with the ability to work alone with minimal supervision (E)
- An empathy for older people and enthusiasm for helping them to live well and independently (E)
- Computer Literacy (E)
- Basic understanding of external services which may be beneficial to residents and the drive to proactively source assistance as required (E)
- Basic experience and knowledge of Health & Safety (E)

What we offer: 34 days annual leave (including Bank holidays), excellent working environment, great learning & development opportunities, life assurance, pension, employee assistance programme, Blue Light Card and free parking.

We are committed to equal employment opportunity regardless of race, religion or belief, ethnic or national origin, disability, age, marital or civil partnership status, pregnancy or maternity, sex, sexual orientation or gender identity or gender reassignment.

The Whiteley Homes Trust is committed to safeguarding and promoting the welfare of vulnerable adults and expects all staff and volunteers to share this commitment.

An enhanced DBS check and the right to work in the UK will be required.

If you require any adjustments for the application process or interview stage, please contact us and we will be happy to discuss this with you.

We review applications as they are received, so early submissions are highly encouraged. We reserve the right to close this advert once sufficient applications have been screened and progressed.

To apply please email your CV to jobs@whiteleyvillage.org.uk

Alternatively, call Sue on 01932 825804